

Statement of VET Tuition Assurance and Processes

Under the provisions of *Schedule 1A of the Higher Education Support Act 2003* (HESA) and Part 6 of the VET Student Loans Rules 2016 Shakra Pty Ltd trading as Katrinass School of Hair and Beauty ABN: 25103436424 ACN: 103436424 (the First Provider) must comply with the VET Tuition Assurance requirements. This is to protect VET students in the event that Shakra Pty Ltd trading as Katrinass School of Hair and Beauty, Katrinass School of Beauty, Katrinass School of Hairdressing ceases to provide a VET course of study in which a VET student is enrolled.

In the event that Katrinass School of Hair and Beauty ceases to provide a VET course of study in which a VET student is enrolled the VET student is entitled to a choice of:

- a) an offer of a place in a similar VET course of study with a Second Provider without any requirement to pay the Second Provider any VET tuition fee for any replacement VET units (this is known as the “VET Course Assurance Option”);

OR

- b) a refund of their up-front VET tuition fee payments and/or a re-crediting of any FEE-HELP balance for any VET unit of study that the VET student was enrolled or commences but does not complete because *Katrinass School of Hair and Beauty* ceases to provide the VET course of study of which the unit forms part (this is known as the “VET Tuition Fee Repayment Option”)

Katrinass School of Hair and Beauty has met the VET tuition assurance requirements as specified through its current membership of the ACPET Australian Student Tuition Assurance Scheme (ASTAS). Contact details for ACPET are:

Level 14, 46 Edward Street
Brisbane Qld 4000
1800 657 644 (toll-free in Queensland & NT)
(07) 3210 1628
Fax: (07) 3210 6347
qld@acpet.edu.au

If Katrinass School of Hair and Beauty ceases to provide a VET course of study, ACPET will send a VET student enrolled in the VET course of study a written VET Tuition Assurance Offer (the Offer) advising the VET student of the options available under the VET tuition assurance requirements. The Offer will include directions that the VET student must follow in order to notify ACPET (ASTAS) of the choice they have made for each affected VET unit. ACPET will provide this offer within twenty business days after it knows, or should know by reasonable enquiries that the Katrinass School of Hair and Beauty has ceased to provide the VET course of study.

A VET student may choose either:

A) The VET Course Assurance Option:

Under the VET course assurance option, a VET student will be offered a place in a similar VET course of study by ACPET If the VET student accepts this option; ACPET will make all necessary arrangements to ensure a VET student is able to enrol with the Second Provider in the similar VET course of study. This offered VET course will lead to the same or a comparable qualification as the original course, the mode of delivery of a replacement course must be the same as the mode of delivery of the original course, the location where the replacement course for a student is primarily delivered must be reasonable, having regard to the costs of, and the time required for, the student's travel, a student who enrolls in a replacement course – will not incur additional fees that are unreasonable and will be able to attend the replacement course without unreasonable impacts on the student's prior commitments. The student will have 6 months to either accept the replacement tuition offer or extend that period in circumstances that justify an extension.

The Second Provider nominated by ACPET may have different VET tuition fees to the fees the VET student would have paid for VET units of study which were part of the VET course of study the Katrinass School of Hair and Beauty ceased to provide but which the VET student had not yet started studying.

A VET student is not obliged to enrol in a VET course of study with a Second Provider offered by ACPET under the VET Course Assurance Option. However, if he/she enrolls with any other VET provider there is no obligation on that VET provider to offer full credit transfer for the VET units of study completed with the Katrinass School of Hair and Beauty or to offer replacement VET unit/s free of charge.

B) The VET Tuition Fee Repayment Option:

Under the VET Tuition Fee Repayment Option, ACPET ASTAS undertakes to pay the VET student the total of any up-front VET payments on the student's tuition fees already paid by the VET student for any VET units of study the VET student has commenced but not completed because the VET course ceased to be offered. VET students selecting this option will also have their FEE-HELP balance re-credited for the uncompleted VET units.

Publication

The method this Statement of VET Tuition Assurance will be made public to VET students will be on Katrinas School of Hair and Beauty website www.katrinasschool.com.au. Katrinas School of Hair and Beauty will also advise VET students about where the Statement of VET Tuition Assurance and Processes may be obtained from as part of their enrolment information.